



I. MOTIVATIONAL PRESENTATION – *LIVING & WORKING WITH PURPOSE (MP –LWP)*

II. 2 SEMINARS – EFFECTIVE INTERPERSONAL COMMUNICATION (EIPC)

To be held December 2014, God's willing;

VENUE St Kitts: *MP- LWP* - Bird Rock Beach Hotel; *EIPC* – Chamber of Industry and Commerce

I. MOTIVATIONAL PRESENTATION - 3rd December; 9 am to 11 am

Designed for: - Senior Officers - Supervisors & Managers

Aimed at **motivating to help fulfill potential** in self and others:

- ❖ identify purpose, and keep the focus on what is really important
- ❖ clarify core values relative to the individual's purpose and organisational goals
- ❖ live values in alignment with the individual's purpose and organisational mission

II. SEMINARS - 4th to 5th December; 10th to 12th December

EFFECTIVE INTERPERSONAL COMMUNICATION (EIPC) - 9am to 4pm;

Seminar A - EIPC –4th to 5th December; Designed for: Line Staff & Supervisors

Seminar B - EIPC – 10th to 12th December; Designed for: Managers & Other Executives

If your organisation would like to help its officers:

- (i) become more aware of their communication styles and the likely impact
- (ii) understand and value the preferred interpersonal communication style of others
- (iii) develop tools for enhancing their communication to achieve objectives

Then, register for EIPC 'A' or 'B'; EIPC- B includes strategies for working through others.

AREAS COVERED INCLUDE:

- Enhancing Self-awareness
- Non-verbal Communication
- Communication Preferences – *Personality Profile; “Communicoding”*
- Developing Listening Skills
- Developing Assertion Skills
- Giving & Receiving Feedback
- Assimilation & Integration - The Way Forward

METHODOLOGY:

Experiential-based. Incorporates mini-lectures, role plays, mini-Human Interaction Laboratory sessions.



LEAD FACILITATOR /PRESENTER: *Euphemia Brice Roberts*

Investment fee per person: MP-LWP- US\$97; EIPC Sem A- US\$ 245; Sem B – US\$297 (Fee includes coursework; Lunch included for 6 hr. day programmes).

Due and payable by November 15, 2014, God's willing.

Please make cheque payable to Brice Roberts Business Consulting Services.

Programmes are also available for delivery in-house.

TO REGISTER: PLEASE SEE FORM BELOW

NAME	JOB TITLE	PROGRAMME [M-LWP] [EIPC-A] [EIPC-B]
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Organisation / Authorised Signature Tel: Fax: Email:

You may check our web-site, call, or write to us to find out more about our range of programmes:



P. O. Box 636 Basseterre, St Kitts	Email: brbcserv@gmail.com www.brbusinesscoach.com	Phone/Fax: (869) 465 8044/1961	Phone: (512) 541 – 4115
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A NOTE ON THE LEAD SPEAKER/PRESENTER/FACILITATOR

Ms. Euphemia Brice Roberts is a gifted performance coach, trainer, motivator and programme facilitator. Ms. Roberts’ natural gift has been honed through her education, training and diverse work experience. Her work experience, accumulated over a period of 30 years, including twenty-five (25) years at the management level along with her multi-disciplinary education and training, has facilitated her making a positive impact in the public sector and corporate world. She has been working in the public and private sectors, in different capacities – teacher, auditor, accountant, central banker, advisor, manager, trainer, facilitator, coach and consultant - in various sectors including Education, Professional Services and Finance (Domestic and Offshore). Her accomplishments include developing and implementing measures for improving intra-departmental communications, writing Organisational Procedures Manual and Handbook as well as the St Kitts & Nevis Disaster Mitigation Plan 2001, and training staff for performance improvement.

Ms. Roberts has made presentations across the organisational spectra – from line staff to the Board – at various fora including local and regional conferences. Ms. Roberts is a certified Hospitality Assured (HA) Business Advisor under licence of the Caribbean Tourism Organisation (CTO). She is also a qualified Economist, Accountant and Banker, and possesses a Masters Degree in Business Administration (MBA).